

FRONTLINE

THE OFFICIAL JOURNAL OF THE SOUTH AUSTRALIAN STATE EMERGENCY SERVICE VOLUNTEERS' ASSOCIATION INCORPORATED

 OPERATION NORTHERN STRIKE
 SAPES GAMES

 BUNBURY DEPLOYMENT
 CADETS PAY MOVING TRIBUTE

JULY 2012



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FRONTLINE

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CHAIRPERSON'S REPORT

WARREN HICKS ESM

Considering in the last edition of *Frontline* it was mentioned that the magazine faced an uncertain future due to our publisher for financial reasons advising us that it would no longer be publishing *Frontline* for the Association it is a bit of a surprise to see another edition so quickly.

It has only been through the hard work and determination of our Executive Officer, Susan Caracoussis that the Association has been able to negotiate an initial two year contract with another publisher. I would like to thank Susan for all her hard work in chasing down potential publishers, obtaining quotes, compiling budgets and seeking sponsorship for the magazine. Without her determination it is unlikely the Association would have been able to publish another edition of *Frontline* so quickly.

Funding the magazine has always been an issue and while the simple answer may be to get State to finance *Frontline* publications, given tight budgets across all Government agencies this was not going to happen and is unlikely to happen anytime soon. Combining with another agency to produce a magazine or charging volunteers a subscription fee while on the surface may have had merit as well, but was quickly seen as unworkable.

I would also like to thank all those volunteers who contacted the Association and expressed their support for the magazine and their suggestions on how it could be continued. It became very clear that people see the magazine as a showpiece for the SES and it needed to be continued and in its current format.

I WOULD ALSO LIKE TO THANK ALL THOSE VOLUNTEERS WHO CONTACTED THE ASSOCIATION AND EXPRESSED THEIR SUPPORT FOR THE MAGAZINE.

The restructure of the SES workforce continues and by now hopefully every Unit not only knows who their Regional Commander is but also who their District Support is. I have long term members of the SES refer to this as a step back in time to the old Divisional Officers positions. To some extent there are

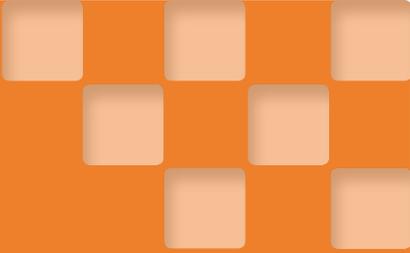
some similarities but the big difference is these new positions have clearly defined roles along with performance indicators attached to them. So unlike the old days when Divisional Officers could make themselves busy at the office, these new roles will ensure that the District Officers are out and about amongst the volunteers offering support and encouragement. I can see lots of

positive outcomes for the SES and unless we give it a go we will gain nothing. This change in structure has caused some concerns amongst both paid staff and volunteers and hopefully as the process continues these concerns will be addressed.

In closing I know many Units as the financial year closes are arranging Unit Annual General Meetings to report on their Unit's activities for the preceding year. While reviewing those events it is also a good opportunity to reflect on the efforts of particular individuals as nominations for the Keith Lane Memorial Award are being sourced and it is almost time for State Headquarters to call for nominations for the South Australian Emergency Services Medal and Ministerial Commendations. So if you would like to nominate a fellow volunteer for their efforts throughout the year now would be a good time to write up your nominations and send them in.

Till next time, stay safe.

Warren Hicks



CHIEF OFFICER'S REPORT

CHRIS BEATTIE



The winter period has brought with it a stark reminder of the impacts that can arise if we are not mindful of the extremes associated with the South Australian climate and weather systems.

Recent heavy rains and localised extreme winds have kept our units and crews busy with flash flooding, trees down, rescues, roofs off and the threat of the levees breaching along the Patawalonga.

During this period the service also mounted a short notice five day deployment to Western Australia to support SES crews south of Perth following significant storms. Members located in the greater Adelaide area who had pre-registered for deployments were contacted for this time critical mission. Within four hours Craig Brassington had deployed as our forward liaison officer, and fourteen hours later the contingent had marshalled at the airport depot, briefings had been conducted and our volunteers, led by Andrea Geytenbeek were boarding their aircraft.

I am extremely proud of the sustained responses by our volunteers to these local emergencies and threats as well as to those affecting communities interstate. South Australia can be truly thankful for the selfless dedication to duty our members have shown to their communities. The efforts of SES members over the last three months provide yet another reminder of how much the community depends on emergency service volunteers during times of emergency and crisis.

Notwithstanding the community's needs for our service, we must not become complacent and hence there is always a need for ongoing reflection and evaluation of the services we provide and how we can better serve the community to minimise the loss of life, injuries and damage from natural disasters and emergency events. This provides the basis for continuous improvement and in no small way has led to the structural reforms currently being progressed throughout the SES.

Last year, the SES commenced a structural review and as a result of the review process and consultation some consistent themes and recommendations arose including a reduction in the levels of management, the creation of more generalist volunteer support roles, increased support for volunteer recruitment and increased support for corporate functions and roles. A revised workforce plan was developed and approved in late October 2011. The workforce plan describes a new structure for SES removes regional headquarters as such, reduces the number of administrative regions from four to two, adopts ten new districts and centralises administrative, business and finance support functions. The plan provided for a single district officer within each district with generalist responsibilities for training and support to a group of six to eight SES units each as well as for broader whole of government emergency management outcomes.

The reason SES is implementing these arrangements is to ensure that its operational, training, administrative, business and financial processes are refined and enhanced while continuing to generate operational capability at the unit level. This transition will position the service to respond to the environmental challenges such as the steady increase in the numbers of requests for assistance received, declining volunteer numbers, declining number of skills sets, reduced training staff, increased expectations on emergency management outcomes and increased workloads on SES staff associated with decreased corporate support.

The new district model will provide enhanced support to units and will increase the training resources available to support district and state training programs. By the time of publication, detailed implementation arrangements will have been distributed to all units and I encourage all members to familiarise themselves with the revised arrangements. Collectively, with enthusiasm and a positive attitude we can all make a significant contribution towards bedding down the new arrangements so the service can adapt and continue to be a reliable and trusted volunteer based organisation building safe and resilient communities.

Chris Beattie



EXECUTIVE OFFICER'S REPORT

SUSAN CARACOUSSIS

My how much has occurred since the April edition of Frontline. After an extremely hectic period of focussing on ensuring Frontline's continuation, we were delighted to link with our new publisher More Media Group Pty Limited (www.moremediagroup.com.au), who have willingly stepped in to fill the feared void and have also agreed to continue our calendar. We certainly appreciate their support and look forward to being able to continue to provide Frontline to all our volunteers and interested parties. So please support your publication and send in those updates and stories from your units.

What has evolved during this period of searching for support is that besides the support of More Media Group, we have some other new supporters or sponsors including DENR expanding its National Park Card (separate article in this edition), the Police Credit Union has provided the \$1,000 prize money for this year's Keith Lane Award and its Advantage program (www.sescfa-advantage.com.au) for both units and volunteers. Club One (SA) Limited (www.clubone.net.au), has also supported the Association and funding has been applied to equipment to assist with Frontline editorial and photographic compilation.

Additionally, Guarna Legal is supporting the Association by offering the firm's legal services at a preferential rate to SES members and their families. In addition to offering a 10% discount off its normal charge out rate, the firm offers a free 15



minute telephone advice service to members and their families, (www.guarnalegal.com.au). Another company to offer an ongoing 10% discount to volunteers is Nuts About Food and their details are on our website, in the Members Only Section.

Whilst also liaising with new supporters and renegotiating with others, we have been extremely busy addressing volunteers concerns and /or seeking

clarification on the new structure, which has now come into effect and again this has been addressed by the Chief Officer in his update, together with support on general issues and advice.

A flow on from the restructure, is that the Association will also be required to amend its constitution and details of the special general meeting to be held, together with details of the proposed amendments to the constitution will be placed on our website (www.sasesva.org.au) on 30th July with a voting form to be returned by 27th August. Our annual general meeting will then take place in November, during SES Week.

Finally, we have been forced to hold over a few stories and our apologies, but more importantly thank you for all the support and contributions as Frontline moves forward. In the October edition we will feature the heart warming story from Keith SES and its rescue of Bella, together with the Rhino Exercise and more District Officer bios.

Graham Stoodley – Registered Conveyancer



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AN UPDATE FROM PETER GRAHAM, PROJECT MANAGER, PORTAL & COLLABORATION

E-mergency Connect Program

I am pleased to announce that the Email, Collaboration Tools and Identity Management tender responses have been evaluated and a contract has been negotiated with Insync Solutions Pty Ltd. Insync are an Adelaide based company with a good reputation for delivering quality results.

Insync will work with us to implement the Microsoft Office 365 for Education suite of email and collaboration tools. Insync will also implement a Microsoft based identity management system to provide volunteers with a single sign on to the Volunteer Portal, the Office 365 environment, as well as the Moodle training environment

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EMERGENCY SERVICE CADETS PAY TRIBUTE TO FALLEN SOLDERS

LISA GREIG

On Tuesday 24 April 2012 the youngest members of the State Emergency Service (SES) and Country Fire Service (CFS) took part in the thirteenth ANZAC Eve Youth Vigil held at the South Australian State War Memorial on North Terrace.

Eight young SES cadets from Enfield joined members of various other youth volunteer organisations to recognise the legacy of ANZAC.

The ANZAC Eve Youth Vigil stems from the military tradition of 'Holding Ground' whereby a reconnaissance patrol would find and hold strategic position in preparation for the arrival of their army. This would often involve an all-night vigil, keeping awake, on watch and alert that the area of battle is secured against threat.

This year young people from 13 different youth groups including SES and CFS cadets took part in performing various duties in the ceremony and throughout the night for the 12 hours leading up to the Dawn Service before they handed over to the Defence Force Catafalque Party at 0600hrs on Wednesday morning who in turn 'held ground' during the Dawn Service and the ANZAC Day March. SES Chief Officer, Chris Beattie was pleased to be able to stand alongside the cadets at the ceremony at North Terrace. Mr Beattie said: "Cadets are the future of our organisation, there is a high translation of cadets into full-time membership, and to see our cadets out there was wonderful."

This event encourages emergency service cadets and other young people to

keep the ANZAC Day spirit alive.

The young people were exceptional representatives for the formal ANZAC Eve ceremony performing duties such as laying tributes to the fallen, meeting His Excellency Rear Admiral Kevin Scarce, Governor of South Australia, educating touring dignitaries on the symbolism of monuments, standing guard and delivering eloquent speeches to the assembled guests.

Congratulations to all the cadets who represented the State Emergency Service at the ANZAC Eve Youth Vigil. Thank you also to the cadet leaders for their support and enthusiasm, and for making it possible for emergency service cadets to be involved in this important event.

Lisa Greig
Volunteer Services Branch

Chief Officer Chris Beattie with the Enfield Unit Cadets.



BUNBURY DEPLOYMENT

ANDREA GEYTENBEEK

In response to a request for assistance received from FESA on Tuesday 12th June 2012, 24 volunteers from units including Strathalbyn, Meningie, Mount Barker, Noarlunga, Eastern Suburbs, Tea Tree Gully, Enfield, Metro South and Western Adelaide travelled to Perth on Wednesday 13th June 2012 along with Task Force Commander, Andrea Geytenbeek. Craig Brassington had

arrived in Perth on the Tuesday evening to take on the role of SASES Liaison Officer before meeting up with the team on our arrival on the Wednesday evening.

As many would be aware severe weather impacted the Western Australian South East Region on Monday 11th June 2012. A further severe weather event was predicted to impact on the region with as much

devastation as the first thunderstorm on the Tuesday evening. Thankfully for everyone concerned, the damage expected to further to impact on the state on Tuesday evening did not eventuate with the intensity expected. Only a further 70 taskings were received.

The SASES Task Force was based out of the Bunbury SES Unit and divided into 6 teams. The main

Photographs provided by Colin Schriever from Strathalbyn SES Unit.



taskings of our teams were to return to high priority taskings (P1 and P2 taskings) and assist with evaluating and then repairing damaged buildings as well as respond to any new taskings that were received by the Unit. The SASES Task Force completed 85 taskings over two days, being a mixture of revisited P1 and P2 tasks as well as a number of P1 tasks received due to the challenging conditions and

heavy rain which continued in the Bunbury region.

The support and assistance received by the local Bunbury community, the Bunbury SES Unit, the City of Bunbury and FESA was overwhelming. Our thanks especially to the Bunbury SES Unit for providing each of the teams with a driver/navigator which made the completion of tasks much more effective and for

incorporating us into their Incident Management Team. Chief Officer, Chris Beattie praised the volunteers on giving of their time and expertise in both supporting and assisting the Western Australian community in a time of need.

Andrea Geytenbeek
Operations Support Officer

letter of thanks on page 10..



Collecting tarps and other essential items ready for another day's tasks



Homeward Bound

Departing on deployment



Verandah wrapped around a tree three blocks from its original location



This home lost its roof



Colin and Andrew from Strathalbyn Unit filling sandbags



Preparing to work on a two storey home



On the job



Tree over carport



Boarding the flight back to Adelaide



continued from page 09...



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19 JUN 2012

RECEIVED

Mr Chris Beattie
Chief Officer
South Australia State Emergency Service
G.P.O. Box 2706
ADELAIDE SA 5001

Dear Mr Beattie

ASSISTANCE WITH WESTERN AUSTRALIAN STORMS

Between 7 June 2012 and 13 June 2012 the South West Land Division of Western Australia was impacted significantly by a series of highly destructive storm fronts involving "mini tornadoes" and widespread damaging winds.

These resulted in significant effect upon the wider community and impacted heavily upon FESA's career and volunteer resource capability.

As result of this a request was made to your organisation for assistance.

I wish to acknowledge the support of the South Australia State Emergency Services for providing the deployment of a taskforce of 25 volunteers and one Officer.

These committed individuals assisted and supported FESA's own staff and volunteers in responding to the storms and their efforts contributed to the exceptional effort made by emergency services in protecting our communities.

Could you please extend my appreciation to the individuals involved.

Yours sincerely

**WAYNE GREGSON APM
CHIEF EXECUTIVE OFFICER**

14 June 2012

Our Vision: A Safer Community

Thinking about grants ?

If your unit is considering applying for a grant, help is now available from the Volunteer Services Branch. As a part of this service an electronic newsletter will be sent identifying grants that units may be eligible to apply for. The newsletter will be distributed on an as needs basis, that is, whenever new opportunities arise. This will give units the best opportunity to apply for grants with short turn around times and to also ask for help early if needed.

Keep an eye out for the first issue, which will be distributed to all staff in the first instance and then through regional channels to volunteers. If you haven't seen an issue as yet, or just want to get on the mailing list or even run an idea past our staff, you can email us at vsb@safecom.sa.gov.au or call us on **1300 364 587**. Just mention grants and you'll have the option to speak to either the Assistant Project Officer or a Recruitment and Development Officer.

Grants can be a great way to fund that project you've been thinking about or supplement one that's already off the ground. Remember to think outside the square, be creative and take advantage of the great opportunities available out there!

EMERGENCY SERVICE MEDAL RECIPIENT

Eastern Suburbs Unit Manager Peter Willmott receives ESM in Queen's Birthday Honours

Peter first joined the SES in 1997 with the Kangaroo Island Unit, as he wanted "to play with the big toys." He then transferred to Port Lincoln in 1998 where he was the Training Officer for three years before moving to Eastern Suburbs Unit in 2002.



At Eastern Suburbs he worked as Deputy Team Leader, Team Leader, Rescue Officer, Deputy Unit Manager and has been Unit Manager since 2009. In 2010 he took over as Chair of the Central Region Unit Manager's Advisory Group. Peter loves his involvement with the SES and enjoys training other members and gains considerable satisfaction being able to pass on skills to others.



Chief Officer Chris Beattie with Australia Day ESM recipients Lyn Berghofer (Whyalla SES) and Don Rose (Prospect SES), who were presented with their awards by His Excellency at a ceremony at Government House on the 18th April 2012.

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COMMUNITY ENGAGEMENT UNIT

R. D. STEVENSON

So now it is official. After many years as the Community FloodSafe group or more simply, FloodSafe, SASES now has a new unit, specifically dedicated to engagement with the community, to be known as the Community Engagement Unit (CEU).

In the 2008/9 Working Together to Manage Emergencies (WTTME) Commonwealth Grants program, SASES received funding to pilot a Community FloodSafe program. This program was also financially supported by six southern metropolitan councils and was prompted by the serious risks posed to these councils by the potential for flooding of the Brown Hill and Keswick Creeks.

A Brown Hill and Keswick Creeks floodplain mapping study, revised in 2006 as a result of the extensive November 2005 flood event, revealed that a 1:100 yr flood in the Brown Hill / Keswick Creeks catchment could affect approximately 5000 properties with an estimated damage cost of \$200 million, if no action was taken.

This program has grown substantially in the past four years. It is based on SES volunteers providing flood awareness and education to both businesses and residents within high risk flood regions in SA, supported financially by local Councils in these regions. It aims to increase their resilience to flooding by providing them with practical advice on how they can prevent, or at least significantly reduce damage to their properties during a flood event.

Tribute must be paid to past coordinators of the program: Judith Bleachmore, Sindy McCourt and Andrea Geytenbeek as Community FloodSafe Project Officers and also the assistance of Lyn Little as Volunteer Coordinator and the whole FloodSafe team. Together

they have expanded and strengthened the program to the point where it has warranted the formation of a SES unit in its own right.

The Community FloodSafe program

“ The SA Government Gazette of 17th May 2012, P 1753 stated the following: Notice is hereby given pursuant to Part 5, Division 4, Section 116(1) (a) of the South Australia Fire and Emergency Services Act 2005, that the Chief Officer establishes a new SASES unit and designates the title: Community Engagement Unit, effective 10 May 2012.

C. Beattie, Chief Officer

is now supported by twelve councils, the Adelaide and Mt Lofty Natural Resource Management Board, the Stormwater Management Authority and the Department for Water.

The SASES Strategic Plan 2011-15 adopts a focus area on prevention and community preparedness. Its goal is for “all South Australian communities and governments to recognise and understand their risks and to take action to reduce the likelihood and consequences from emergencies and disasters”. The establishment of the Community Engagement Unit will address this goal specifically, but will include other important responsibilities.

There are three main functions identified for the Community Engagement Unit:

- **Community Awareness and Education – This includes our FloodSafe program and our more recent StormSafe program. In time it will also include a HeatSafe community education component.**

- **The provision of advice to operational SES units in relation to volunteer recruitment and retention.**

- **The provision of advice and practical support to SES units in relation to public relations and media engagement.**

In addition to addressing Focus Area 2 – Prevention & Community Preparedness in the SASES Strategic Directions 2011-15 document, the establishment of the new Community Engagement Unit by SES is entirely consistent with the thrust of the new National Strategy for Disaster Resilience, released by the Council of Australian Governments in Feb 2011.

“Disaster resilience is based on individuals taking their share of responsibility for preventing, preparing for, responding to and recovering from disasters. They can do this drawing on guidance, resources and policies of government and other sources such as community organisations.”

“The disaster resilience of people and households is significantly increased by active planning and preparation for protecting life and property, based on an awareness of the threats relevant to

continued on next page...





continued...



their locality.” (National Strategy for Disaster Resilience P.V)

The Community Engagement Unit is fully committed to increasing the resilience of the community, especially as it relates to flood, storm and heat related incidents.

This is a very exciting development within SASES. It demonstrates a commitment by the Service to not only

respond to a whole range of disasters and emergencies to assist the community, but to work with the community to help them help themselves.

R D Stevenson

Community Engagement Unit Coordinator and SES State Emergency Management Planning Officer



The Anglers

They stood upon the end of the Pier
Fishing rods, casting in their hand,
Desperately trying to catch a fish
To fry or grill in the pan.

Waves were crashing against the pylons
As they raced beneath the pier,
Soon out of the blue, a fish is caught
With a whoopee, yell and cheer.

Soon the evening sky was turning pink
As the sun sinks slowly in the west,
The anglers were replacing their baits
As they tried to catch their best.

A rod begins to bend and shake
As the lure hooked a squid,
Ink was flying from the bucket
As the fisherman replaced the lid.

Another bait was place upon a hook
Then as he cast it out into the bay,
He was explaining it to his daughter
As he showed her the proper way.

His daughter tried to cast her line
But ends up with a tangle,
Only two metres has left her reel
Sinkers and hook were left to dangle.

The end of the day was drawing near
With a bucket full of fish,
They will take them home to fillet and clean
And place them on a dish.

There is nothing around to beat this day
With the family by your side,
To take home the daily catch
To batter, breadcrumb or deep fried.

Pye 27/04/06





DISASTER DONATION WASTE OF SPACE

MELISSA MACK

Reproduced courtesy of InDaily, this article appeared on the 30th April 2012

Stockport residents who were forced to take ute-loads of donated clothing and furniture back to charities following devastating floods in 2010, have welcomed new guidelines to help manage disaster donations from the public.

Stockport Community Association spokesperson Brian Koch said the town hall was filled with misguided donations given in "good faith" after 70 of the town's 240 residents were displaced by the floods.

"After the recovery, we loaded the goods up into a couple of utes and re-donated the goods back to St Vincent's, otherwise we would have had a whole Institute taken up with donated things and bulky furniture," Mr Koch said.

The State and Federal governments last week announced National Guidelines for Managing Donated Goods, to prevent added costs and administration in dealing with unwanted food, clothing and furniture following natural disasters.

Koch said the most helpful donations were vouchers so the community could buy what they actually needed.

"All those gifts were greatly appreciated but the one thing you really need and don't get is socks and jocks and personal items like deodorant; they are very important but they don't come through as donated goods.

"If it could be publicised what is needed and what priorities to take, that would be much better."

The most quirky donations received were hand-made quilts from quilting groups around the state, of which the community received so many they were part of the goods re-donated to charity.

Releasing the guidelines at the SA Red Cross on Wakefield Street, State Emergency Services Minister Jennifer Rankine said donors should check with registered organisations to work out what people needed.

"The generosity of people is always appreciated, however better planning and coordination across the states and territories will help manage all aspects of disaster response and recovery," Ms Rankine said.

She said that instead of donating goods, people should hold garage sales or sell their unwanted items and give the money instead.

The guidelines were developed by the SA State Emergency Recovery Unit with a draft version used in the Queensland floods.

Unit spokesperson Pauline Cole said it would take time to change the culture of giving and that governments needed to be better prepared for the onslaught of goods, which cost more than \$8 million to redistribute and reuse following the Victorian bushfires.

"People just don't think to plan in advance for what might happen, and that happened in Victoria where there was a huge delay before a budget could be found to deal with the donated goods,"

Ms Cole said.

SA Red Cross executive director Kerry Symons has already implemented a version of the guidelines, refusing to take donated goods unless specifically needed.

"Every time there is a disaster, in SA or interstate or even Asia Pacific we always get very generous offers to donate goods," Symons said.

"The generosity, is certainly appreciated, but often not terribly helpful.

"The policy of Red Cross is to encourage people who are looking to donate, to donate cash, for the very reasons outlined in the guidelines, because it is empowering for people caught up in the disasters to put money back into their local economy and to pick and choose what they need."

Melissa Mack



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SASES HEALTH & FITNESS

SIMON GOODWIN

Welcome to what will hopefully be a regular contribution to Frontline looking at all things health and fitness related.

This article, and those that will follow, isn't about being super fit or a budding Bear Grylls, it's simply about being healthy and fit enough for your day to day life inside and outside the SES.

So what is health and what is fitness?

Wikipedia, an online encyclopedia, has this as a definition of health....

"In humans, it is the general condition of a person's mind, body and spirit, usually meaning to be free from illness, injury or pain (as in "good health" or "healthy").

The World Health Organization (WHO) defined health in its broader sense as *"a state of complete physical, mental, and social well-being and not merely the absence of disease or infirmity."*

....and this definition for fitness;

"Physical fitness comprises two related concepts: general fitness (a state of health and well-being), and specific fitness (a task-oriented definition based on the ability to perform specific aspects of sports or occupations). Physical fitness is generally achieved through correct nutrition, exercise, and enough rest."

Seeking inspiration from the great Guru's, the two components are really one whole. You can't have good health without aspects of fitness and you can't have fitness without good general health.

You may ask...*"so why should I be bothered about being fit?"*

The answer is really very simple....being moderately active will help you live longer.

As modern human beings, with bodies that have evolved over thousands of years specifically for running, jumping and hunting, there are no surprises in the statistics which show that people who don't look after their bodies and use it in the way it's designed to be used, are at far greater risk of developing a whole number of potentially life limiting conditions.

Your car, if you drive, is the same.... You've got to service it once in a while

Your family and friends will thank you for investing time and effort into maintaining your most valuable asset.... You!

You may also ask.....*"Don't I have to go to the Gym or buy a sit up machine to be fit?"*

The simple answer is no, you don't. Being involved with the SES is a great way to become fit and maintain a reasonable level of activity, depending on how busy and active you actually are.

Many of the movements that occur during SES tasks are very natural; Lifting and carrying, climbing and balancing, walking and searching; All natural.

It's interesting to consider that many of these types of activities are now found in commercial fitness programs such as "Cross Fit" or other caveman-esque inspired programs.

And you all do it, on a weekly, if not more frequent basis... Give yourself a pat on the back for being more active than the average person on the street.

Tell your friends and family about it too. Being in the SES really is a great way of becoming more active, fitter and leading a healthier and longer life.

You may go on to ask.....*"That's all very well, but it isn't all rosy is it?"*

No, sometimes it's not all rosy. It's easy to get injured or to feel your age once in a while or to get tired and feel fatigued and run down. We all do.

Sometimes we inadvertently expose ourselves to dust and allergens when really we shouldn't have to, increasing the impact on our often little considered, but essential to life, lungs.

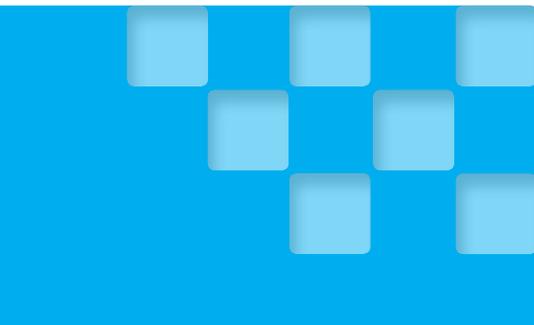
Sometimes we pick up and carry stuff in less than ideal conditions exposing ourselves to injury, particularly the lower spine. You wouldn't get very far without it!

Sometimes we get wound up about something that someone has said or done, increasing our stress levels and driving up our blood pressure unnecessarily, exposing our heart, arteries and veins to increased pressure and damage. I do it everyday driving to and from work.....

It's about being aware...not necessarily overcautious, but aware that these things build up into things that sometimes spiral well and truly out of our control. Then the doctors start to work on us.

So next time you're in a dusty environment, as uncomfortable as it may be, think about that dusk mask (A clean one!). Your lungs, heart and health will thank you for it.

Next time you're about to drag a tree



limb, think about the hundreds of kilo's of pressure that you're putting through your spinal column. Think about safer ways to work. Your spine will thank you for it.

Next time you get stressed about things, which are often out of your control, sit back and smell the fresh air and relax a bit. Your heart and brain will thank you for it.

The intention of this, hopefully regular feature, is to provide you with guidance on health and fitness and things that you can do to improve them.

In coming months we'll look at nutrition, hydration, improving heart and lung health and efficiency, and exploring some of the exercise myths that abound around being physically fit as a human being.

About the Author:

Simon is a member of Metro South and a training officer with the Community Engagement Unit and has a history of 25 years in the physical training world.

An ex military and police physical training instructor (PTI) and defensive tactics trainer with experience in developing individual and organisational health and fitness programs, Simon is an associate member of the British Association of Physical Training (ABAPT) and is about to complete his transfer to the Australian Personal Training Qualification through TAFE.

Simon can be contacted through saseshealthandfitness@gmail.com for information and advice about health and fitness.

DENR SUPPORTS SASES VOLUNTEERS

The SASES Volunteers' Association is delighted to advise that the Department of Environment and Natural Resources (DENR) has continued its partnership with the Association to provide SES Volunteers with a National Park Pass Card which this year will entitle you to:

- One complimentary Multi Park + Camping Pass valid from 1st July 2012 to 30 June 2013.
- A Discount on additional Multi Park Passes purchased for other household vehicles.
- 25% concession on the cost of Desert Parks Passes for any household vehicles.

The Association really appreciates the support by DENR to our volunteers and the partnership that has evolved.

DENR will shortly be implementing a new on-line Park Pass System, however in the interim and to ensure the ongoing partnership with our volunteers, the current passes will continue until the new system is in place. Simply your card is your Multi Park Pass and I know from the feedback received, such as that of Ian Williams from Enfield Unit who said: "I would like to thank you & DENR for providing me with a SES Volunteers Parks Pass. I am grateful to receive it, and it will be put to good use."

Some benefits on the National Park Pass have changed this year and I'm sure that you will appreciate the additional privilege of camping entitlements (up to 5 nights free camping at a time) as part of the benefit. The concessions on personal access, guided tours and the Kangaroo Island (Flinders Chase) Pass are no longer included.

Should you also wish to take up the offer of an additional Multi Park + Camping Passes or the Desert Parks Pass, you will need to contact DENR directly. Don't forget, if you sell your vehicle, please contact me, so that I can issue a replacement card and update your new vehicle's registration against your pass number..

The benefits of the Multi Park + Camping Pass are outlined in an information sheet which has been placed in the Members Only Section of the Association website, www.sasesva.org.au.

Don't forget your National Park Pass Card needs to be clearly visible on the vehicle dashboard, when in a National Park as indicated on the conditions, and we would recommend that at other times it be stored in your vehicle.

For any additional passes please contact:

Multi Park + Camping Pass –DENRCustomerServiceCentre@sa.gov.au or phone 08 8204 1910

Desert Parks Pass - DENRDesertParks@sa.gov.au or phone Desert Parks Hotline 1800 816 078

Susan Caracoussis



Inland/Inshore Rescue Boat Operations (IIRBO) Crew Member Course

SES volunteers and staff came together on 21st – 22nd April to form the first Trainer and assessor team for the new Inland / Inshore Rescue Boat Operations (IIRBO) – Crew Member course. The IIRBO – Crew Member course has been designed to provide members with the knowledge and skills required to safely and effectively operate as a crew member of an SES vessel to rescue and recover

casualties, and objects from inland / inshore waterways.

The team of seven met at Barmera and used their time on Lake Bonney to critique the learning and assessment material, course program and rescue techniques to ensure they best meet the organisational needs of the SES.

More specifically, the course provides details on preparing for rescue, the features of rescue boats, towing,

launching and retrieving boats, safety equipment, planning and preparing for a job as well as different survival and recovery techniques.

On Saturday night trainers evaluated the Learner Guide and other tools whilst discussing any additions or changes that they felt were necessary. The material is very clear and well structured, providing members with a great learning resource. Then on Sunday





INLAND/INSHORE RESCUE BOAT OPERATIONS

IIRBO

the team trained a range of scenarios using different rescue and recovery techniques. A debrief was held Sunday afternoon to conclude the workshop and to summarise the feedback collected. Lead Assessor Danny Wood said:

“The team found the workshop to be very constructive, providing some recommendations as to how we can further improve to ensure members have the best possible training. “

Members will be able to train a majority of the skills at unit level, allowing them to prepare for the course with a good understanding and knowledge. The team intend to mentor and develop Unit trainers.

“The feedback from the group was very positive and we have now developed a strong trainer/assessor team to support the delivery and assessment in this skill area,” Danny said.

The training team intend to start facilitating courses later in the year. Meanwhile, The IIRBO – Skipper course is being developed and designed to provide members with the knowledge and skills to operate a SES vessel in inland / inshore waterways.

Many thanks to Barmera SES for allowing the team to use their Unit’s facilities and Loxton SES for the use of their new rescue boat.

Daniel Schulz
SA State Emergency Service



OPERATION NORTHERN STRIKE



On Wednesday 30th May the Department of Planning, Transport and Infrastructure's Public Transport Services Division ran its biggest emergency response exercise to date with Operation Northern Strike at the Dry Creek Railcar Depot.

As DPTI moves to consolidate public transport operations to the Dry Creek facility, Northern Strike focussed on preparedness and response to a

terrorism incident centred around the State's public transport infrastructure. The Minister for Transport Services Chloe Fox launched the exercise with the then SA Police Deputy Commissioner Gary Burns, who was recently appointed SA Police Commissioner and representatives from other participating agencies including; the State Emergency Service, SA Ambulance Service, South Australian Metropolitan Fire Service, Country Fire

Service, Bombardier Transport Australia and Wilson Security.

"Northern Strike incorporated bus, train, tram and taxi operations along with involvement from private firms Bombardier Transport Australia and Wilson Security," Minister Fox said. "With the Dry Creek rail facility in operation for less than 12 months, the exercise provided a unique opportunity to test the



site and its security measures.”

“The public transport focus allowed us to test response and procedures for continuity and recovery of services in the event of a significant incident and for the first time utilised taxi services within a critical public transport response.”

SA Police Deputy Commissioner Gary Burns stated that holding exercises such

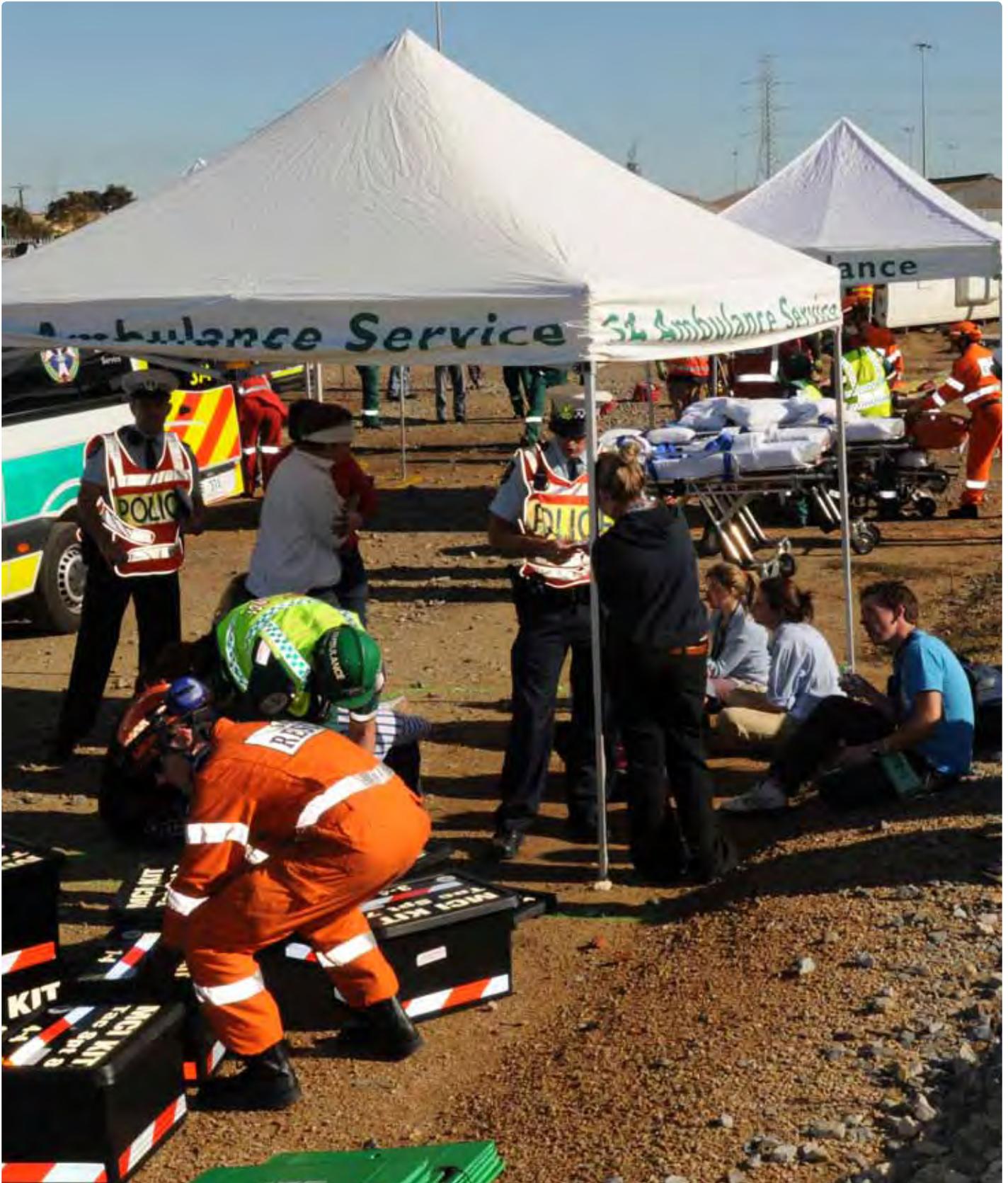
as Northern Strike were critical to testing the State’s capabilities in detecting, responding and recovering from terrorist threats and acts of terrorism. He also said that: *“with the National Alert Level at Medium, the threat of a terrorist attack in South Australia remains real, and that holding exercises like Operation Northern strike were essential to testing the State’s readiness to respond to a major security threat.”*



continued next page..

Operation Northern Strike continued...

Northern Strike tested the individual performance of agencies and assessed the communication and collaboration between agencies. SES was represented by Prospect and Tea tree Gully Units were participated in a response role, with logistics support and casualties being provided by many units including Mt. Barker, Sturt, Metro South and Edinburgh. Derren Halleday, Commander South Region, reported that the day was a great multi agency success, with many interagency protocols evaluated. SES was primarily involved in the rescue of casualties from the train / bus wreck and also assisted SA Ambulance Service with driving ambulances and carrying casualties.





WAROOKA VERSP

The first Volunteer and Employer Recognition and Support Program (VERSP) for 2012 was held on Thursday 29 March at the joint SES/CFS facility in Warooka. VERSP events are held to recognise the contribution local businesses, organisations and self employed volunteers make to ensure the safety of their communities.

The VERSP event attracted approximately 200 people and was an opportunity to recognise not only volunteers, but also self employed volunteers, employers and families of emergency service volunteers from across the Southern Yorke Group.

Attendees were treated to a gourmet BBQ dinner catered by the Warooka Sports Club, as well as presentations from the SAFECOM Chief Executive David Place and a well known volunteer from the area, CFS volunteer Rob Tonkin.

There were 23 certificates of appreciation presented to self employed volunteers and employers of emergency service volunteers.

The SAFECOM Board also took the opportunity to visit the Edithburgh VMR Flotilla and the CFS Southern Yorke Group Base. Both the site visits and the VERSP event provided valuable opportunities for volunteers to talk to the SAFECOM Board.

There will be a further two VERSP events held in 2012, with the next event

to be held in Port Pirie in late July.

The employer recognition award recipients for the night included the District Council of Yorke Peninsula, Curramulka General Store, Mallee Park Piggery, Hart Bros, Benbow's of Minlaton, Tape Homes, Minlaton Licensed Post Office, Point Pearce Primary School, Whispering Winds

Candles, RL Schulze & Co and Warooka Primary School.

There were a number of self employed volunteers who were also recognised on the night, recognition awards went to RK, JJ & JK Murdoch, Page Fencing, Brentwood Motors, Michael Webb, Rhino's Tavern, Warooka Post Office, Cant Bros, Port Vincent Electrical Service, Larmon Pty. Ltd., M.B. Filmer, Pioneer Printing Office and YP



Photo: The Volunteer Services Branch

(Back L-R) Mark Groote, Daniel Wasyluk (Assistant Project Officer), Aaron Hughes (Recruitment and Development Officer)

(Front L-R) Toni Richardson (Acting Manager), Dana Campbell (Youth Development Officer), Lisa Greig (Senior Project Officer)

Absent: Michelle Egel (Recruitment and Development Officer)

Mark Groote Farewell

Mark Groote, the previous Manager of the Volunteer Services Branch has accepted a position with the Commonwealth Government. An afternoon tea was held to say goodbye to Mark and thank him for his achievements over the past three and a half years with SAFECOM.

When Mark started in the then Volunteer Management Branch, he was tasked with implementing the findings from a review conducted

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Proudly supporting the SES volunteers

SAPES GAMES

SUE GAGE



The Equestrian competition this year had prizes, which certainly enthused competitors. Our team members with representatives from Equissage and Horse Shore R Us.

Whilst the SES only managed to field a small team of 25 competitors this year, we still achieved some spectacular results. So watch out for next year. Additionally, the Governance Committee has endorsed some changes to the format of the competition so look out for more news later in the year.

From our team of 25 competitors, 21 managed to win medals. The medal winners are summarised and if I've missed acknowledging anyone please accept my apologies.

Special mention should also be made of that extra effort shown by some of our team members:

- 3 Equestrian entrants from Kapunda had to firstly float their horses and then depart by 5:00 am to travel to West Beach to compete – and then travel home again.

- Roseanne Cruickshanks travelled from Mount Gambier to compete in 6 Track and Field events.
- 4 members from Hallett and 3 from Laura travelled approximately 3 ½ hours, leaving home at 5:30a.m. , to get to the rifle shooting event.
- Darren Beck won a total of 8 medals in Shotgun and Rifle events.
- John Lawrence won Bronze in the 10km cross country run in a non-age grouped competition. He would have been one of the older competitors.
- Another notable mention being the SES equestrian team who came third out of 6 teams in the equestrian inter-agency award.

- Robbie and Deidra Klemm from Laura, made the trek to Adelaide twice – once

for Table Tennis and again for Rifle. They still competed despite the death of Robbie's father Len, and subsequent funeral on the day before the rifle shooting event - and Robbie still managed a gold medal. As a result of all of your fantastic effort and great sportsmanship the SASES



SES competitors at the Equestrian competition, Christine Phipps from Strathalbyn Unit, Sally Equid from Tea Tree Gully Unit, Naomi Wigzell, Judith Hackett and Rachel Incoll, all from Kapunda Unit.

has won the Mike Bentley Inter-Agency trophy. The trophy is awarded by the Governance Committee to the Agency that has shown commitment, sportsmanship and competing in the



Teigan Howl and John Lawrence from Edinburgh Unit after the 10km Road Run.



Sue Gage receiving the sport coordinator award from Assistant Commissioner Grant Stevens.



The SES medal recipients at the Rifle Shooting, minus Hayden Feder. From left to right: Robbie Klemm from Laura Unit, Adrian Marlow, Alex McDonald, Norma Mayne and David McDonald, all from Hallett Unit, Sue Gage, North Region District Officer and Darren Beck from Western Adelaide.

“spirit of the Games”. I don’t think we have won this trophy before, so well done to all of you.

This year also saw the first SES Agency Award presented by Chief Officer Chris Beattie. It was won by Robbie and Deidra Klemm for their commitment to the competition and their gold medal winning performances.

Congratulations to all.

Sue Gage
North Region



Chief Officer, Chris Beattie being presented with the Mike Bentley Inter-Services Trophy by Bronwyn Bentley.

Robbie and Deidra Klemm, inaugural winners of the SES Agency Chief Officer’s Award.

Christine Phipps from Strathalbyn Unit and Sally Equid from Tea Tree Gully Unit.

Naomi Wigzell from Kapunda SES

Rachel Incoll from Kapunda.



Sally Equid from Tea Tree Gully.



Hayden Feder from Western Adelaide at the Rifle Shooting.



David McDonald from Hallett Unit shooting in the Metallic Silhouette competition with Robbie Klemm spotting for him.



Robbie Klemm in gold winning style.



MANAGER TRAINING & ORGANISATIONAL DEVELOPMENT UPDATE

GREG MENNIE

A NEW APPROACH TO DEVELOPING SKILLS

A key challenge for SES is to deliver accessible, flexible and targeted skills development that supports volunteers - to ensure members' safety and provide services to our communities.

Over the next 12 months SES will be implementing a new Learning and Development Framework and introducing several changes in the way training is provided to meet this challenge.

SES volunteers and staff members have worked together through White Paper Working Group to develop this new framework. It will provide skills development that matches communities' response needs and in the way that members say they prefer. Based on extensive consultation with members through the Feedback Forums (Cultural Review), a Green Paper was developed that outlined this new approach to developing capabilities. Members were then given the opportunity to comment further before the Framework was finalised.



What are we trying to achieve?

Sufficient people accredited in relevant operational areas to meet the response needs of their communities

Volunteers in support roles with appropriate skills

Increased leadership and management capacity

Skills recognised by other services and in other jurisdictions

Timely skill development that minimises inconvenience to volunteers

Competency levels maintained without being unduly onerous

Clear 'map' for progression of skill development

LEARNER-CENTRED TRAINING

Many of the changes relate to how training is provided. Members have said they want a flexible system that makes it easier for them to develop the skills required when they are needed. "Volunteers expect that training will meet their needs, be provided on a timely basis, locally where feasible, and be provided frequently enough to help support new volunteers entering the organisation and maintain their enthusiasm." (Findings from the Cultural Review)

Timely and relevant training.

Under the new Framework, induction and basic skills development will be delivered by an experienced member within the Unit. New members will no longer need to wait for training at the regional level; they will undertake their initial training within the first 6-8 weeks. This is being trialled in several areas currently and an evaluation of this approach is being undertaken. Our aim is to get members out on the trucks safely as soon as possible.

Another key change for SES training will be a closer alignment between the training that is offered and a community's response needs. An annual training program will be developed for each District based on the area's risk profile which will take into account incident response data and local characteristics, as well as the skill profile of current members.

Alternative training approaches

Face to face training will always be important in the emergency services sector and we

continued page 26...

CHANGES TO TRAINING QUALIFICATIONS FOR EMERGENCY MANAGEMENT VOLUNTEERS

What are the implications of recent changes to the Determination of Trainer and Assessor Competencies for emergency management volunteers?

In December 2011 the National Skills Standard Council (NSSC) changed the Determination for Trainer and Assessor competencies. These changes will affect qualification requirements for emergency management volunteer trainers and assessors.

What do the changes mean?

For volunteer trainers and assessors

The current *Certificate IV in Training and Assessment* is being upgraded.

From 1 July 2013, emergency management volunteer trainers and assessors will be required to obtain the new qualification **OR** demonstrate equivalent competencies.

Now	From 1 July 2013
<i>Certificate IV in Training and Assessment (TAA40104)</i> OR Demonstrate equivalent competencies	<i>Certificate IV in Training and Assessment (TAE40110)</i> OR Demonstrate equivalent competencies

For supervised volunteer trainers

Now	From 1 July 2013
No requirements	<i>TAE10 Enterprise Trainer Skill Set</i> OR Demonstrate equivalent competencies

People who are currently delivering training to volunteers and working under the direct supervision of a qualified trainer are not required to hold formal qualifications.

From 1 July 2013, supervised trainers must hold the *TAE10 Enterprise Trainer Skill Set* **OR** demonstrate equivalent competencies.

What does 'supervision' mean?

Each registered training organisation remains responsible for defining who a supervisor is and how much face-to-face time constitutes 'supervision' to suit their local circumstances in accordance with the Determination.

What are 'equivalent competencies'?

On-the-job experience, completed training or professional development can provide evidence of equivalent competencies for trainers, assessors and supervised trainers. 'Equivalent competencies' allows for the recognition of the existing skills of experienced trainers in place of, or in addition to, formal qualification training.

Volunteer trainers, assessors or supervised trainers with equivalent competencies will be acknowledged as having the skills and learning required to satisfy requirements of the new qualifications.

Emergency management volunteer trainers, assessors and supervised trainers uncertain of their qualification standing can use self-assessment tools developed by the Innovation and Business Skills Australia (www.ibsa.org.au) to check whether their skills and previous qualifications satisfy the changed requirements.

This Communication has been drafted for the National Emergency Management Committee in consultation with the Office of the NSSC.

manager training & organisational development
update continued...

will continue to deliver a broad range of workshops; however it is timely for SES to consider complementing this model with a range of other approaches.

Self-directed learning is increasingly popular, as it allows people to undertake their study at home when it is most convenient for them and at a pace that suits their learning style.

There are many training programs that can successfully be undertaken at home which will reduce the time required attending workshops. SES is progressively developing training resources that can be accessed on-line, and also in paper-based or CD/DVD formats.

In some specialist and advanced areas, it is more cost effective to consider external training opportunities. SES will work with other agencies to increase the range of leadership and other training options that members will be able to access.

Recognition of existing skills and prior learning (RPL) is an important part of any learning framework, so that learners are only required to undertake the training that is really needed. SES will develop an easy to use process to recognise the skills that members already have, and which will still meet the need for appropriate standards.

Nationally recognised qualifications

As a Registered Training Organisation, SES is able to offer accredited training and award nationally recognised qualifications. Qualifications are a good way of measuring skill development against national standards, and they ensure that the skills of South Australian SES members are recognised by other emergency services within the state and across Australia. This is important for multi-agency operations and for those members wishing to be involved in deployment interstate in times of major emergencies, such as Cyclone Yasi in Queensland.

New courses are being developed in line with accredited training and SES will progressively

map all existing training to national standards. Members will then have the option (not compulsory) of working towards gaining national qualifications.

Skills maintenance

Maintaining members' skills is an important issue for SES, ensuring that members retain the ability to keep themselves safe and operate effectively when responding to emergencies. A new Skills Maintenance program will focus on identifying critical elements of tasks that need to be maintained, and could include alternative methods of determining members' current competency level that may reduce the need to re-accredit in some areas.

FOCUS ON FUNCTIONS

The Learning and Development Framework is structured around the range of functions undertaken by SES members. It is aligned to operational need and the maintenance of SES's legislative responsibilities. It also identifies a range of support functions for members who prefer to volunteer their time in a non-operational role. The Framework also outlines training stages to provide pathways for skill development.

Skill streams

The Learning and Development Framework makes it easier for members to choose their area of expertise from the major functional streams:

- Operations (eg flood and storm)
- Support Operations (eg base camp)
- Organisational Support (eg community education)
- Leadership (eg incident management)

Extending training in SES beyond purely operational skills will help develop the capabilities needed in the organisation to manage the broader priorities and challenges identified in Strategic Directions 2011-2015.

Training levels

The training levels will reflect the skills, knowledge and responsibility associated with

functions at each level. Members will be able to progressively develop their skills within a stream from new member to Operator and on to specialist or Technician.

The training stages broadly align with the Australian Qualifications Framework which is the framework for nationally recognised training so that, for example, level 2 training will be at the level of Certificate II.

Full implementation of this approach requires careful analysis of SES roles to ensure that training is appropriately aligned to the function and level of responsibility.

NEXT STEPS

There is still a lot of work to do..... Endorsement by members through the White Paper Working Group and the SASESVA is essential prior to the Chief Officer signing off on this new approach.

Working Groups will be established to analyse roles and identify skill requirements to finalise the Framework; then review existing training and map against nationally recognised qualifications, and develop new training courses and materials where required; and of course the new RPL process and Skills Maintenance program will need to be developed.

If you would like more information or are interested in being involved on one of the Working Groups, contact Diana MacMullin, Senior Curriculum Development Officer, at macmullin.diana@ses.sa.gov.au or speak to any member of the White paper Working Group or myself.

Until next time train hard, stay safe and continue to provide input into your Training Reform.

Kind Regards

Greg
White Paper Working Group

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Proudly supporting our local SES volunteers
"the life they save may be yours"

Leonard Klemm

17 February 1933 – 25 April 2012



In memory of his service to the SES

Like many of us here today, my connection with Len and his family is through his service with the SES, where he volunteered for over forty years and was known as a great leader and contributor to his community.

I know I speak for all of his SES colleagues when I say how very much he will be missed. I have been asked by Deidra and Robbie to speak today on behalf of the SES and share just a few memories of Len's time in the Service with you.

Len first started in the emergency services in 1953 when he joined the then EFS which had a Maple Leaf truck that had been converted as a fire appliance. After twelve years of volunteer fire fighting, he saw the light and joined what was then the Civil Defence which later became the SES.

This was in 1965 - back then the uniforms were blue and as well as Rescue, the Units had Welfare, Warden, Signals, Scientific and First Aid sections, each recognisable by a different colour helmet. In 1983 Len took on the role of Local Controller and led the Unit's development including acquisition of a new first response vehicle – which was a yellow Chevy.

Under Len's leadership, the Laura SES acquired a new headquarters, new primary and secondary response vehicles, a complete upgrade of rescue equipment and upgrades to members training. These achievements relied primarily on fundraising activities, canvassing and cajoling local government assistance, donations and lots of goodwill. As a result, the Laura SES Unit is one of the most professionally presented and capable rural units in the State. Len stood down from the Local Controller's role in 1999 but remained an active member of the unit.

I first met Len on my inaugural visit to the Laura Unit on the 8th of March last year where I had the honour of presenting him with his SES Life Membership Award. This award is significant as it marks and celebrates 35 years of diligent service to the SES. During that visit Len was surrounded by family, friends, children and his SES mates. The Laura SES Unit, which is renowned for its catering capabilities, put on a fabulous spread of food and nibbles which would have put any five star restaurant to shame.

I think this occasion was made all the more significant for Len because he was able to witness the presentation of two other life membership awards, around twenty SES service awards, and the presentation of a national medal to family and long serving members of his unit.

Len is remembered for his significant contributions as a local SES Controller, Unit Manager, vertical rescue instructor and advocate for all community and emergency services. Indeed, Len together with his two sons Robbie and Geoffrey helped form the Booleroo Centre SES Unit and spent countless hours training and developing the team there.

Now Len was not only involved with SES and CFS but he also had a significant role with St John Ambulance and later SA Ambulance Service. Len's service with St John was recognised by his appointment as a member of the Most Venerable Order of St John of Jerusalem.

Len's enormous contribution to his community across all the emergency services has been recognised by all levels of government. At the local-level, Len was awarded citizen of the year by the local council while at the state-level the SES has recognised Len's contribution with the SES Long Service Medal with 20, 30 and 40 year clasps as well as the SES Life Membership Award. Nationally, Len has been awarded a National Medal with 2nd clasp and had the honour of being awarded one of the first inaugural National Emergency Services Medals in 2000.

There is no doubt that Len has made a substantial contribution towards community safety outcomes in his community over a lifetime of service. So today is a sad day for the SES where we farewell a founding father and leader. He leaves a strong legacy within the SES, his unit and within his family of which we all should be thankful and rightly proud.

Chris Beattie
Chief Officer

Leonard (Len) Edgar Klemm ESM

Serving Brother of the Order of St Johns

Len joined the Laura SES, Civil Defence as it was known in those days in 1965. He rose through the ranks being Deputy Controller then Controller for 16 years before standing down in 1999.

Len had many highlights in his long career in SES. He was awarded the first Emergency Service Medal to be given in SASES. He received this prestigious award for outstanding Service. Len was delighted when Robbie received this award, they are the only Father / Son Recipients of this prestigious Queen's Honour.

The 22nd of October 1985 was a sad and tragic day for the north, when a plane crashed in the Pekina Hills leaving 5 deceased. Laura was called to the crash. We performed many tasks that day. The most notable outcome from the incident was a Letter from the Commissioner of Police praising the 4 members who were in attendance for the professional manner we did our work. This was the first time in SES history that a letter had been received by a SES unit. The unit also made the front page of the Advertiser.

The last incident Len attended was a crash in the bottom of Hughes Gap and was notable, as the crash involved his son and son in-law Geoffrey and Scott. Geoffrey rang home and calmly informed us that they crashed the car in the gap. Out we went and they were all out of the car when we arrived.

In Len's later years he became a mentor to many new members teaching knots to anyone who needed to learn. When Len lived in Laura he would never miss a Tuesday night meeting coming on his gopher. A long serving member who was respected throughout the state and touched many fellow rescuers.

Dad was involved in many rescues such as dogs, cows and goats, cars, trucks and boats.

Len was an integral member of the Laura SES, and will be sadly missed by all the members.

Robbie and Deidra Klemm



SES family of Robbie and Deidra Klemm

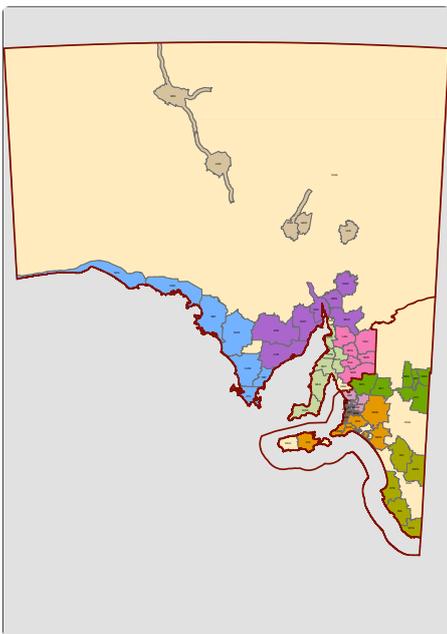
Restructure Update

Following an extensive consultation period and months of planning the SES District Boundary model was introduced on 25 June 2012. This restructure saw the creation of two Regions and 10 Districts each being serviced by a designated District Officer (DO). To date we have been able to appoint the 2 Regional Commanders and five of the 10 District Officers from existing staff. These staff attended a two day Induction Course held at State Headquarters where they were given an overview of the role and plans for their ongoing support and training. We are continuing to work with SAFECOM HR to fill the remaining DO positions asap.

The two Regional Commanders appointed were Trevor Arnold North Region and Derren Halleday South Region. In this edition of Frontline we feature a profile on Trevor Arnold.

The five District Officers appointed to date are:

- Sue Gage, and Tony Stockham in North Region
- Peter Nygaard, Wayne Palmer and Terry Purvis in South Region



The new SES Districts



**Trevor Arnold
Commander North Region**

As a volunteer for almost 30 years and a staff member for the past 7 year working in various roles, I am full of admiration of the service we provide to the community. After travelling the world it is easy to see we have a very unique service. I am also a past president of the SASesVA.

I have current qualifications in almost all SES skills and also hold instructor level qualifications for the majority of them. Additionally, I represent the SES nationally on many technical rescue groups including Urban Search & Rescue and Technical Rescue. I have recently been working on a national group to develop safety procedures for working with alternative energy systems (solar power) and the ACSES "fit for task" program investigating appropriate fitness standards for volunteers.

My passion is all forms of rescue, and I have been very fortunate to work with many international teams including the USA, United Kingdom, New Zealand and Iceland.

When I am not at SES, I am the Team Leader for the South Australian Ambulance Service Country Regional

Response Team (CRRT). Many of you may have worked with members of this team as we backfill country ambulance stations to assist with roster coverage.

My hobbies are overseas travel, all water sports and anything adventurous.

I am looking forward to the new challenge as Commander North Region and recruiting and settling in the new District Officers. There is no doubt that the sector faces some interesting challenges over the next few years with our aging population and the rural decline.

I am sure if we all work together we have a bright future and we can continue to serve our communities as we have done in the past.

It would be remiss of me not to thank the staff members from North and West Region for their service and dedication, and I will ensure the continuation of their support for our volunteers and their communities.

I will be working between Adelaide, Pt Pirie and Pt Lincoln and hope to catch up with you all soon.

NEW DISTRICT OFFICERS

IN THIS EDITION OF FRONTLINE FOUR OF OUR NEW DISTRICT OFFICERS INTRODUCE THEMSELVES



Sue Gage District Officer, North Region (Clare, Saddleworth, Spalding, Burra, Hallett and Laura Units)

I joined Metro South SES in 1997 when Keith Lane was

the Controller. Keith was an inspiring leader and mentor and had a significant influence on my experience with SES. In the subsequent years I held (at different times) the role of Team Leader, Rescue Officer, Training Officer and eventually Unit Manager.

In 2006, I applied for and won a 12 month contract and then an ongoing position as State Training Officer in North Region. That was the first step for me in what has been a fantastic experience of both living in country SA, and working with an incredibly committed and resourceful group of volunteers.

As the District Officer for the new Mid North district my "patch" is now somewhat smaller but I still hope to get across the border occasionally to visit some of the many friends I have made in the last 5 1/2 years.



Tony Stockham, District Officer North Region (Port Lincoln, Cummins, Tumby Bay, Ceduna, Wudinna and Streaky Bay Units)

I joined the SES in July 2006 and am

known by all as "Stocky". Prior to being appointed as a District Officer, I was a Trainer and Assessor in the former West

Region, having qualifications at Level 2 in Basic Skills and Induction. Basic Rescue, Tools and Equipment, Map Reading, Navigation, Basic Comms & GRN, Land Search, Storm Damage, Undertake Road Crash Rescue and for Navigation and Operate All terrain Vehicles, I'm the Lead Trainer and Assessor.



Wayne Palmer, District Officer, South Region (Edinburgh, Campbelltown, Enfield, Tea Tree Gully, Eastern Suburbs, Onkaparinga and Dog Operations

Units).

I joined Eastern Suburbs SES in 1989 and over the past 22 years have held a variety of positions from Team Leader through to Unit Manager. In 2006 I applied for and won a 12 month contract and then an ongoing position as State Training Officer in Central Region. In 2009 I undertook a 16 month contract as the SES Training Coordinator and then returned to Central Region in November 2010 as State Training Officer.

I look forward to the new role as District Officer and working with the great bunch of Volunteers in the Northern Adelaide District.



Peter Nygaard, District Officer South Region

I am the District Officer for Southern Adelaide District incorporating Prospect, Western Adelaide, Metro

South, Mt Barker, Sturt, Noarlunga Units as well as the State Operations Coordination Unit and Community Engagement Unit.

After discharging from the Australian Army, I joined the SES in January 2005 as the State OHSW Officer. This position gave me the opportunity to travel to all of the then four regions, visiting many units and gathering a good insight into how the SES operated and its people. I then had a couple of stints as a Senior Regional Officer and enjoyed a more in depth association with volunteers in an operational capacity.

I was subsequently appointed the Manager, Assets and Infrastructure and moved back into SHQ for a time. While I was in SHQ a new position was created within the SES, a Regional Operations Officer (ROO). In 2009 I applied for and was successful in becoming the new ROO for Central Region. During this period I was also Acting Regional Commander for Central Region for just over six months.

In recent years I have been more involved with training, in particular as an ATV and Land Search Operations Trainer and Assessor.

I am looking forward to the new District Officer role. No doubt there will be some initial bumps along the way but in the long term I believe the restructure will benefit the way we conduct our day to day business, as well as how we prepare for the future, building capacity and resilience internally as well as externally within our communities.

STATE HEADQUARTERS APPOINTMENTS



Welcome to David Carman

David Carman commenced with SASES on 14 May in the new role of General Manager, Corporate Services. This role reports to the Chief Officer and has responsibility for the bulk of the non operation aspects of SASES activities including policy and projects, training, finance, administration and support services.

David comes to SASES with more than 36 years experience gained across a range of SA Government Departments. With an accounting background, David branched out into general management about 15 years ago. "I was never particularly interested in pure financial management; I much preferred looking at how better business management could improve the organisation." Transition into management of the broader range of corporate services was a logical step.

David said the highlights of his career to date were working for DENR and PIRSA. DENR introduced him to employees who were truly passionate about their work. "I don't think I had ever worked for an organisation where staff genuinely cared about the work they were doing." In PIRSA Rural Solutions, David had responsibility for state-wide provision of business support services. "This role helped me to appreciate the special needs of our rural communities and the challenges of providing regional based services."

David says he was attracted to the SASES

because of the fundamental value in what it does, the passion of its staff and volunteers, and the organisation's connection to the people and communities of South Australia. He said "I feel really privileged to be able to be part of SASES".



Scott Turner takes on new role as Manager Policy and Programs

I commenced in the emergency services in 1991, with the Belair CFS as a fire fighter. I have been actively involved with emergency services for over twenty years, both here in South Australia and in Queensland, in both volunteer and staff capacities. Returning to SA in 2006, I commenced with the SASES as the Commander for East Region, a role which saw the East Region expand with its final area covering the Murray Mallee, Limestone Coast, Fleurieu Peninsula and Kangaroo Island and relocate its headquarters from Berri in the sensational Riverland to Murray Bridge.

East Region provided many exciting and challenging opportunities, including working with a progressive Unit Managers Advisory Group and working with focused Units to increase emergency service delivery and community engagement across Eastern South Australia. The new role of Manager Policy and Programs will allow me to further my interests in implementing standardised systems and processes across SES to al-

low our people to meet the actual needs of their communities and to reduce and streamline opportunities in service delivery.

The transition to a state role, will also provide me with an opportunity to see Incident Management rolled out across the SASES (something I have a very keen passion for) whilst also allowing me to continue training delivery in a range of SES and emergency service skills.

When not working for the SES or volunteering with CFS, I'm focused on my young family and the future opportunities of building our home and revegetating our patch of scrub in the Adelaide Hills.



Dermot Barry joins the SES as the acting Deputy Chief Officer. He returned to Adelaide in November having worked in the US for a number of years. Prior to

moving to the US he was working in SAFE-COM as the Director of Strategic Services.

His emergency service experience comes from serving 21 years as an operational fire officer with the South Australian Metropolitan Fire Service and he has also worked as the State Planning Officer for Bushfire emergencies and been involved in numerous IMT's and EOC's. He has a law degree and practiced as a Solicitor/Barrister in both the Criminal and Employment Law fields and holds a Master of Public Administration. He has three teenage daughters which he says explains his grey hair!



From the 14th October 2012, State Emergency Service volunteers will be covered under the Workers Rehabilitation and Compensation Act. Simply this means that any volunteer who suffers an injury on or after the 14th October will be treated as a “worker” under the Act.

For those wishing to read some background – the changes were gazetted on 14th June 2012 – variation of regulation 17 – Volunteers (Section 103A of the Act). Of interest to SES volunteers is:

- “(c) the following activities are prescribed as a class of work in relation to volunteer SASES members:
 - (i) Any activity directed towards dealing with an emergency that requires SASES to act to protect life, property or the environment;
 - (ii) Attending in response to a call for assistance by SASES;
 - (iii) Attending an SASES meeting, competition, training exercise or otherwise organised activity;
 - (iv) Any other activity carried out in relation to the functions of SASES under the Fire and Emergency Services Act 2005: and
- (d) the following activities are prescribed as a class of work in relation to volunteer marine rescue members:
 - (i) Any activity directed towards-
 - (A) Dealing with an emergency that requires a marine rescue association to act to protect life, property or the environment; or
 - (B) Provision of marine radio monitoring by a marine broadcast of safety messages;
 - (ii) Attending in response to a call for assistance by a marine rescue association.

An update on the changes will appear in the October edition of Frontline.

Government Gazette detailing the changes to Regulation 17

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Vale Marjorie and Vincent

Marjorie Averis (8th October 1921 – 12th June 2012), was a former member of Port Augusta SES, having with her late husband George operating the SES 24 hour HF radio station at their home for many years and they also assisted Port Lincoln with radio training. They became regulars in Port Lincoln spending Christmas there with what they described as their extended family, and then assisted the Port Lincoln Unit during the annual Tunarama Festival. As a result, 7 members from West Coast Units travelled to Whyalla for Marjorie’s funeral on the 19th June.

Marjorie was born in England and met her late husband there during World War II when he served with the British Army. In 1947 they decided to return to Australia with their young family and settled in the mid north and then finally Port Augusta. They had two passions, go kart racing and the SES, with George being the Port Augusta Units’ Communication Officer and Marjorie the Welfare Officer. In later years George set up a 24 hour SES HF radio base called Willsdon and he became known as the voice of the North. Whenever George was unable to carry out this role, Marjorie stepped in.

Marjorie was also known for her hospitality as “the half way house” by providing a light lunch whenever members were travelling to Adelaide by road. Marjorie and George had both been recognised for their contribution in the community having been named Port Augusta City Council Citizens of the Year and George was the recipient of an Emergency Service Medal.
 Gordon Hartley

Vincent (Vin) Charles Longstaff (25th March 1928 – 20th April 2012 Memorial service was based on “Symbol’s of Vin’s Life” and Derren Halleday, now Commander South Region, carried Vin’s State Emergency Overalls and helmet to represent his involvement in community service which included the SES, Meals on Wheels and Neighbourhood Watch.

Other items carried included a book on “Northallerton” to represent Vin’s early years, where he grew up with the guidance of his grandmother Sarah, “Navy memorabilia box from HMAS Troubridge” to symbolise his time in the Nvy, his “Passport” to reflect this love of travel, his retirement poem from Joubert & Joubert, a picture of “Roy Thredgold” to symbolise the good times spent at Roy’s shack at Wall Flat on the Murray, his biography and the “Cross of Mary Mackillop” to signify his three children attended Josephite Primary schools and then the girls went to Mary Mackillop College.



DOG OPERATIONS UNIT UPDATE



Andrei Ciobanu is training his dog Ralph, who is 4 years old. Karl Beer is holding Ralph, while Andrei receives instructions from the Unit's trainer Alex Withers. Ralph was then released by Karl to find Andrei who has gone and hidden in the bushes. The idea is for Ralph to find him and then bark to alert his handler the location of the victim. Ralph has progressed to the Refined Bark Alert, which means that when he finds his victim he returns to his handler and alerts him by barking. Andrei then says "show me" and has to run "like the wind" to keep up with Ralph as he is successfully taken to the victim.

In the April edition of FRONTLINE, we mentioned that the Unit has a wonderful group of young and new dogs and it is appropriate to provide an update on both their background and development.



Karl releases Ralph to search.



Nellie is now 2 years 9 months and came to the Unit via the Royal Society for the Blind Guide Dog Program. Nellie was a little too lively to be a Guide Dog, but has shown excellent early promise for search work with her handler Sarah Tyley.



Emma Stapley with her black Labrador Ludo, who is 15months old and comes from the same breeder as Tyler.



Karl Beer with Shadow, then aged 5 months. Shadow is the second youngest in the Unit, being only 1 month older than Melrose.



Tyler is a gorgeous chocolate Labrador who has finally come into his own with hard work with his handler Lisa Colquhoun. Tyler was quite the lad when he joined the Unit, but has settled well and is now 2 years and 7 months and is now very consistent in all he does.

Melrose (Moo) joined the Unit at the start of 2012 as a young pup and is the baby of the group, but is a fast learner. Kelly Hunt brought her over from Victoria and many are becoming aware of this gorgeous breed of Saffioraire – White Swiss Shepherd. Melrose is 7 months old and is also training well in searching for victims.



Buster is eager to show his talents and is always looking to work. Buster isn't keen on food rewards, but his handler Chris Kemp has found a toy that motivates Buster to give a bark alert when he has found the victim.

Melrose with Buster (now 12 months old) quietly await their turn.





Nominations are now open for the 2012 Keith Lane Award which this year is being supported by the Police Credit Union who has donated \$1,000 to the recipient of the award. The recipient also receives a trophy and has their name placed on the perpetual shield, which remains on display at their Unit for the ensuring twelve months. The award, which is open to any current serving member of the SES and Association, will be announced and presented in November during SES Week.



Pictured are the 2011 award recipients Colin and Judy Schriever with Warren Hicks, Chair of the SASESVA.

Keith Lane was a person who always went above and beyond the call of duty in the roles he undertook, especially during his time with the State Emergency Service and the S.A. S.E.S. Volunteers' Association.

The Keith Lane Memorial Award is judged on "outstanding contribution by an individual member", and the emphasis is not based just on an individual's skills, but their commitment to the SES and their local Unit. We would encourage you to nominate that colleague who you feel meets this criteria

LIST OF PAST RECIPIENTS

- 2004 Ian Bonython
- 2005 Graeme Olsen
- 2006 Joint recipients Brian Hunter and Laurel Shaw
- 2007 Joint recipients Stuart Lambert and Peter Larvin
- 2008 Keith Smith
- 2009 Brian McCourt
- 2010 Peter Cumberworth
- 2011 Colin and Judy Schriever
- 2012

Nominations are simple. We require a short statement of 300 to 500 words on why you believe the person you are nominating deserves to be considered for the award, and you may also wish to include supporting endorsements from other members at the Unit. Nominations are confidential and we also require a covering sheet with your contact details as the nominator, plus the name, Unit and rank of the person you are nominating.

Nominations are to be forwarded to the Association by either email or post:
 susan@sasesva.org.au or
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 c/- SASESVA
 GPO Box 2706
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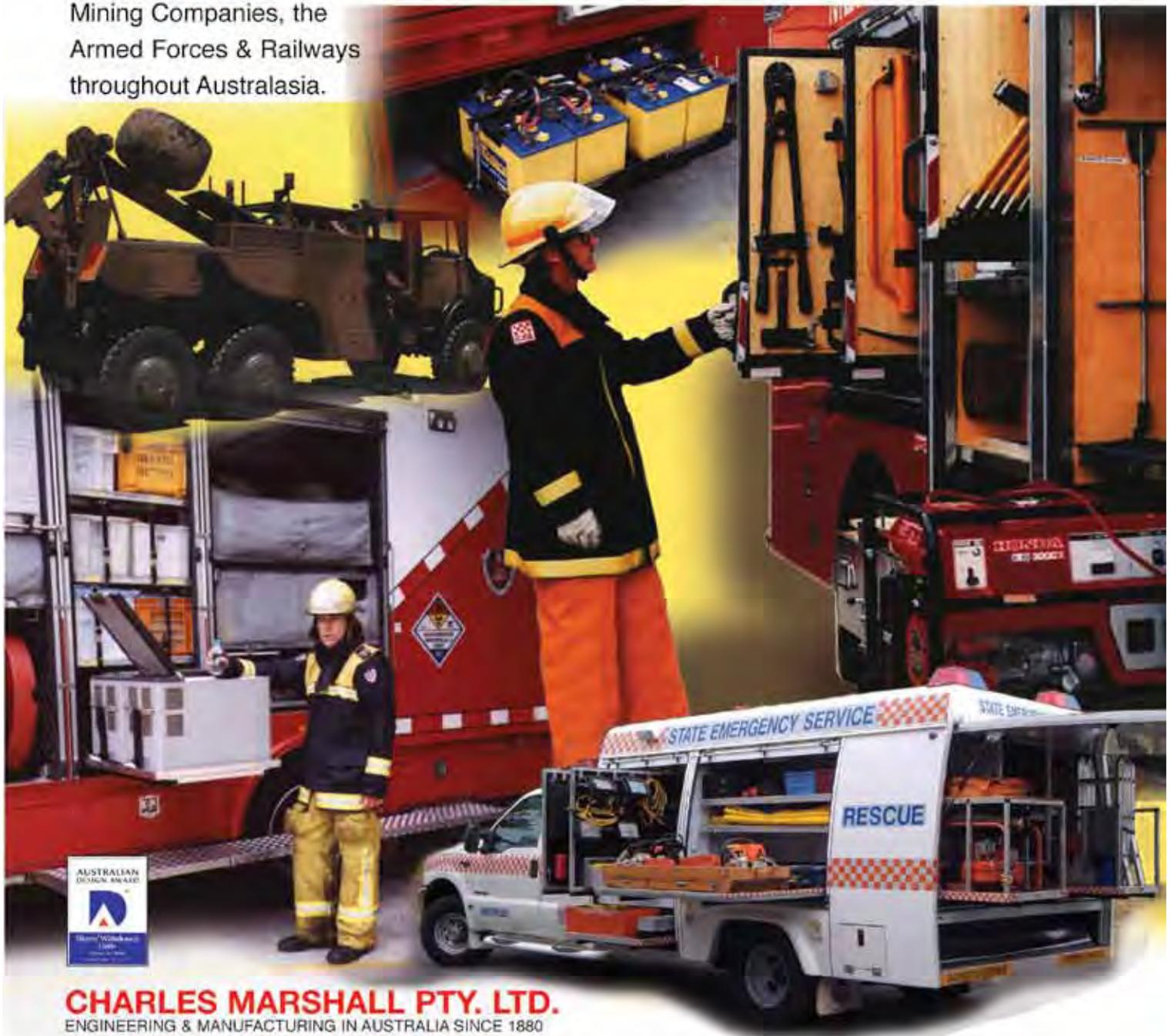
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